

ALICIA FAVILA

DB Sr. Client Service Manager

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Current Responsibility

Alicia Favila is a client service manager for the Milliman Employee Benefits Administration Practice. She is responsible for the delivery of all aspects of defined benefit administration services to her plan sponsor clients and their participants.

Professional Work Experience

Alicia has worked in the defined benefit field since 2012. Her experience includes defined benefit pension administration for traditional qualified plans and cash balance plans. Her focus is to ensure she and her team provide the participant and the client a high-quality product. She builds close relationships with her client contacts to better understand and anticipate their needs.

Prior to joining Milliman, Alicia worked in the nonqualified benefits field for a small consulting firm.

Professional Designations

- Certified Pension Consultant (CPC), American Society of Pension Professionals and Actuaries
- Qualified Pension Administrator (QPA), American Society of Pension Professionals and Actuaries
- Qualified 401(k) Administrator (QKA), American Society of Pension Professionals and Actuaries

Education

BA, Psychology, University of Texas at Austin

Affiliations

Member, American Society of Pension Professionals and Actuaries (ASPPA)